

## **Sandee Harris**

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**Department of Employment and Workplace Relations** 

# Retail

- Retail is the selling of goods or services.
- Working in this sector is a great way to enter the workforce and is an excellent entry point to a promising career.
- The skills you'll learn on the job can prepare you for a variety of well-paid positions in the sector with roles such as team supervisor, store manager, buyers, merchandisers and corporate roles.
- Retail has a wide range of shops and types from strip shopping centres through to large, indoor shopping centres – and online.
  - Department stores
  - Supermarkets and grocery stores
  - Warehouse retailers
  - Specialty retailers clothing, sports, jewellery, furniture, toys, electronics etc.
  - Convenience stores/fuel
  - Discount retailers
  - Pharmacies
  - Food Retail Takeaways, cafes, bakeries etc.
  - Online retail









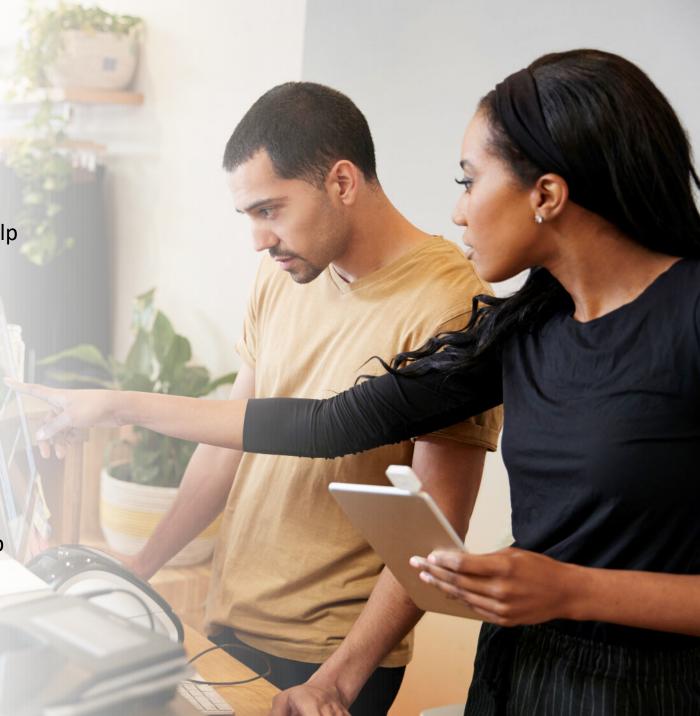
# Why retail?

- Not just a 'holiday' job a great career
- Lots of jobs available all over Australia
- Growth opportunities most senior leaders began at entry level
- Develop your people skills
- Gain valuable customer service skills transferable to other jobs
- You can make a difference and see the outcomes of your work
- Varied, busy work environment
- Often offer discounts and benefits



# Training Developing your skills

- While some retail jobs require little formal training, training can give you a step up and help you build an amazing career.
- Training provides you with skills that can not only increase your confidence but show employers you have what they need to be successful in the role.
- There are lots of different courses available, including many low or no cost training courses all across Australia.
- You can also do an Apprenticeship/ Traineeship and earn while you learn.
  - <u>australianapprenticeships.gov.au</u>
  - myskills.gov.au



## Resources

### Jobs Hub - Retail

www.dewr.gov.au/jobs-hub/retail

- Types of entry-level work
- Training for entry-level work
- Possible career paths
- The type of person who suits this work
- Applying for jobs
- Finding vacancies
- Find out how to get that job in retail

#### Webinars:

- Retail Jobs Showcase
  - www.dewr.gov.au/jobs-hub/jobsshowcase/retail
- How to tailor your resume for retail
  - Handout Webinar 1
- Win that retail job with online applications
  - Handout Webinar 2
- Ace that retail interview
  - Handout Webinar 3



## Workforce Australia

#### WANT TO GET A JOB IN RETAIL?

#### TAILOR YOUR RESUME

Find out how to write an application to get a job in retail!

#### **GET TOP TIPS**

Discover what employers are looking for, how to apply, how to prepare for an interview, and more!

#### **GUEST SPEAKERS**

Learn from industry experts about their advice to win that job.

#### **WEBINAR DETAILS**

Join us at our FREE webinar on Thursday 10 August 2023 at 2 pm (AEST).



# Free Webinar!

10 top tips to get a job in retail

Thursday 10 August 2023
2pm AEST

## Register now!

Scan QR code or click link Registration (gotowebinar.com)



www.dewr.gov.au/jobs-hub/retail