



**Workforce
Australia**

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Retail

- Retail is the selling of goods or services.
- Working in this sector is a great way to enter the workforce and is an excellent entry point to a promising career.
- The skills you'll learn on the job can prepare you for a variety of well-paid positions in the sector with roles such as team supervisor, store manager, buyers, merchandisers and corporate roles.
- Retail has a wide range of shops and types – from strip shopping centres through to large, indoor shopping centres – and online.
 - Department stores
 - Supermarkets and grocery stores
 - Warehouse retailers
 - Specialty retailers – clothing, sports, jewellery, furniture, toys, electronics etc.
 - Convenience stores/fuel
 - Discount retailers
 - Pharmacies
 - Food Retail – Takeaways, cafes, bakeries etc.
 - Online retail



Why retail?

- Not just a 'holiday' job – a great career
- Lots of jobs available all over Australia
- Growth opportunities – most senior leaders began at entry level
- Develop your people skills
- Gain valuable customer service skills transferable to other jobs
- You can make a difference – and see the outcomes of your work
- Varied, busy work environment
- Often offer discounts and benefits



Training

Developing your skills

- While some retail jobs require little formal training, training can give you a step up and help you build an amazing career.
- Training provides you with skills that can not only increase your confidence but show employers you have what they need to be successful in the role.
- There are lots of different courses available, including many low or no cost training courses all across Australia.
- You can also do an Apprenticeship/ Traineeship and earn while you learn.
 - australianapprenticeships.gov.au
 - myskills.gov.au



Resources

Jobs Hub – Retail

www.dewr.gov.au/jobs-hub/retail

- [Types of entry-level work](#)
- [Training for entry-level work](#)
- [Possible career paths](#)
- [The type of person who suits this work](#)
- [Applying for jobs](#)
- [Finding vacancies](#)
- [Find out how to get that job in retail](#)

Webinars:

- **Retail Jobs Showcase**
 - www.dewr.gov.au/jobs-hub/jobs-showcase/retail
 - **How to tailor your resume for retail**
 - [Handout](#) [Webinar 1](#)
 - **Win that retail job with online applications**
 - [Handout](#) [Webinar 2](#)
 - **Ace that retail interview**
 - [Handout](#) [Webinar 3](#)
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Australian Government

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WANT TO GET A JOB IN RETAIL?

TAILOR YOUR RESUME

Find out how to write an application to get a job in retail!

GET TOP TIPS

Discover what employers are looking for, how to apply, how to prepare for an interview, and more!

GUEST SPEAKERS

Learn from industry experts about their advice to win that job.

WEBINAR DETAILS

Join us at our FREE webinar on
Thursday 10 August 2023 at
2 pm (AEST).



Free Webinar!

10 top tips to get a job in retail

Thursday 10 August 2023

2pm AEST

Register now!

Scan QR code or click link
[Registration \(gotowebinar.com\)](https://gotowebinar.com)



www.dewr.gov.au/jobs-hub/retail