

Fast Track Your Employment Opportunity With Summer Skills Programs.

Every summer has its own story, time to write your own

This summer is expected to be an absolute bumper. Many employers will need summer staff to cope with the huge demand of jobs across a variety of industries.

This is why the NSW Government is offering fee-free, industry aligned short course for young people wanting to learn new skills.

Step 01 - Check your eligibility

You must be:

- a school leaver or aged between 16 and 24 (at the start of training)

You will also need to be:

- living or working in NSW
- Australian or New Zealand citizen, permanent resident or humanitarian visa holder
- signed out of school

Step 02 - Understand your course

From Zero to Hero As Retail Customer Care
SG00003443

If you are new to retail but you have passion to interact with people, then you can hone your communication and interaction skills with retail customer by attending this course.

Topics

SIRXCOM001

Communicate in the workplace to support team and customer outcomes

SIRXCEG001

Engage the customer

Delivery Mode + Duration

Delivered virtually
in 4 days training

What's more

Once you completed either the course above, you will receive statement of attainment that can be used to attain credit transfer for SIR20216 - Certificate II in Retail Services if you want to pursue further career in retail

Contact Us
ARA Retail Institute
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1300 368 041
(Option 3)

Prepared for:
NSW Summer Skills Flyer

Version v1d.22



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